

## Visiting Guidance – June 2022

### To All Families and Carers

Following recent Government updated guidance on care home visiting we have made further updates to our Visiting Policy for Waters Edge and Lakeview Care homes. Our current policy reflects the latest formal guidance for safe visiting, which has brought about many changes for care homes; this is extremely welcoming news for us all.

With immediate effect the main changes which will take place are set out below:

- You will no longer be required to book a visit to the home and there are no limits to the number of visitors
- You can visit anytime as we are returning to open visiting
- You will not be required to take a lateral flow test
- You will not be required to complete any health checks
- Visits can take place in resident rooms and the communal areas or in the garden
- Temperature must be taken and logged in the visitor's book on arrival.

Please note our Visiting Policy retains important Infection Control measures, including:

- You will be required to wear a mask in all areas of the home, including bedrooms.
- If a resident is COVID-19 positive, they will need to self-isolate
- Staff will continue to test twice a week via LFT

Also, we ask that you avoid visiting the home if you are symptomatic or have tested positive for Covid-19. We ask that you avoid visiting the homes if you have signs and symptoms of other transmissible disease e.g. diarrhoea and avoid coming to the coming for 5 days after symptoms have subsided. If you have symptoms or have a positive Covid-19 test result post visiting the home please inform us.

**Essential Care Givers** (nominated person) will require testing twice weekly in line with staff testing and are required to wear full Personal Protective Equipment (PPE) whilst supporting their loved one with personal care.

We are really pleased to move to this next level of relaxation on Visiting guidance and look forward to welcoming more relatives and loved ones back in to our homes.

**Thank You**

**Mark Tomalin, Chief Executive Officer**